

Pengembangan dan Pemberdayaan Masyarakat

Komitmen Meningkatkan Kesejahteraan Masyarakat

Meskipun kehadiran dan aktivitas operasional Perseroan tidak berdampak langsung terhadap masyarakat, namun kami senantiasa berupaya meningkatkan kesejahteraan masyarakat, khususnya masyarakat lokal. Kami memandang masyarakat sebagai salah satu pemangku kepentingan yang turut mendukung pencapaian Perseroan. Upaya tersebut direalisasikan setiap tahun melalui program Pengembangan dan Pemberdayaan Masyarakat (PPM). [F.23]

Pada tahun 2022, telah dilaksanakan 5 program PPM di mana penerima manfaat sekitar 11 ribu orang dengan total biaya sebesar Rp1,86 miliar. Dibandingkan tahun sebelumnya, pencapaian penerima manfaat mengalami penurunan dikarenakan perbedaan program yang dijalankan di mana pada tahun 2021 terdapat kegiatan sentra vaksin seiring dengan maraknya kasus covid-19 pada saat itu.

Pencapaian Program PPM Perseroan PPM Program Achievements of the Company

Uraian	2022	2021	2020	Description
Jumlah Kegiatan Masyarakat	5	6	5	Number of Community Activities
Penerima Manfaat (Orang)	11,079	+/- 101,243	1,519	Beneficiaries (People)
Biaya Pelaksanaan PPM (Ribu USD)	126	416	109	PPM Implementation Cost (Thousand USD)

Pelaksanaan Program PPM Perseroan [F.25] Implementation of PPM Programs of the Company

Kepedulian Terhadap Kesehatan Masyarakat Concern for Public Health Quality





Kegiatan | Activities:

Donasi untuk kesehatan, pelelangan gitar untuk penyintas kanker payudara bersama Dewa Budjana dan Love Pink.

Donations for health, guitar auction for breast cancer survivors with Dewa Budjana and Love Pink.

Penerima manfaat | Beneficiaries:

10,000 orang | people

Lokasi | Location:

Jakarta

Waktu | Time:

12 Oktober 2022
12 October 2022

Biaya | Cost:

Rp40,000,000

Community Development and Empowerment

Commitment to Improving Community Welfare

Although the Company's presence and operational activities do not have a direct impact on the community, we always strive to improve community welfare, particularly the local community. We view the community as one of the stakeholders who also support the Company's achievements. These efforts are realized every year through the Community Development and Empowerment (PPM) program. [F.23]

In 2022, 5 PPM programs were implemented with around 11 thousand people as the beneficiaries at a total cost of Rp1.86 billion. Compared to that of previous year, the number of beneficiaries decreased due to differences in the programs implemented. In 2021, the activities were vaccine center activities as the number of Covid-19 cases at that time spiked.

Kepedulian Terhadap Masyarakat Lokal Sekitar Wilayah Operasional Concern for Local Community Around the Operational Areas



Kegiatan | Activities:

Donasi bantuan sosial (sembako) Ramadhan untuk masyarakat sekitar operasional kapal Perseroan dan Entitas Anak.

Donation of Ramadan Social Assistance (sembako) for the community around the Company's and Subsidiaries' vessel operational areas.

Lokasi | Location:

Jambi

1. Biro Klasifikasi Indonesia;
2. Kecamatan Muara Sabak (tempat sandar Ina Sela);
3. Desa Simbur Naik (tempat berlabuh kapal Petrostar, SHIP 115, Ina Waka, Ina Tunj, S Cathrina, dan S Vivienne).

Jambi

1. Indonesian Classification Bureau;
2. Muara Sabak Sub-district (where Ina Sela docks);
3. Simbur Naik Village (where Petrostar, SHIP 115, Ina Waka, Ina Tunj, S Cathrina, and S Vivienne vessels anchor).

Penerima manfaat | Beneficiaries:

200 orang | people

Waktu | Time:

20-21 April 2022

Biaya | Cost:

Rp27,518,770



Kegiatan | Activities:

Donasi kurban Idul Adha untuk masyarakat sekitar operasional kapal Perseroan dan Entitas Anak.

Eid Al-Adha qurban donations for the community around the Company's and Subsidiaries' vessel operational areas.

Penerima manfaat | Beneficiaries:

505 orang | people

Lokasi | Location:

Jambi

Masjid Nurul Iktihad Kampung Baru RT 06 Muara Sabak Ulu (tempat berlabuh Ina Sela, Petrostar, SHIP 115, Ina Waka, Ina Tunj, S Cathrina, dan S Vivienne).

Gresik, Surabaya

1. Pangkah Kulon (Musholla dan Rukun Nelayan);
2. Pangkah Wetan (Desa dan Masjid Baitur Rohman);
3. Desa Banyu Urip;
4. Desa Ngimboh; (tempat berlabuh S Grace dan S Hermes).

Jambi

Nurul Iktihad Mosque Kampung Baru RT 06 Muara Sabak Ulu (where Ina Sela, Petrostar, SHIP 115, Ina Waka, Ina Tunj, S Cathrina, and S Vivienne anchor).

Gresik, Surabaya

1. Pangkah Kulon (Musholla and Rukun Nelayan);
2. Pangkah Wetan (Baitur Rohman Village and Mosque);
3. Banyu Urip Village;
4. Ngimboh Village; (where S Grace and S Hermes anchor).

Cikarang Barat, Bekasi

Musholla Al-Ikhwan Kavling Babakan RT 06 RW 02

Sorong

1. Desa Pulau Kasim;
2. Desa Seget;
3. Desa Waliang;
4. Kampung Wife Sele Kasim; (tempat berlabuh S Eleanor dan S Isaac).

West Cikarang, Bekasi

Musholla Al-Ikhwan Kavling Babakan RT 06 RW 02

Sorong

1. Pulau Kasim Village;
2. Seget Village;
3. Waliang Village;
4. Wife Sele Kasim Village; (where S Eleanor and S Isaac anchor).

Waktu | Time:

9 Juli 2022

9 July 2022

Biaya | Cost:

Rp89,971,879

Pengembangan Pendidikan Masyarakat Community Educational Development



Kegiatan | Activities:

Donasi untuk Pengembangan Pendidikan Masyarakat untuk SMK Bagimu Negeriku Semarang.

Donation for Community Education Development for SMK (Vocational High School) Bagimu Negeriku Semarang.

Penerima manfaat | Beneficiaries:

374 orang | people

Lokasi | Location:

Semarang

Biaya | Cost:

Rp1,700,000,000

Waktu | Time:

Setiap bulan sepanjang tahun 2022

Monthly donation throughout 2022.

Mekanisme Pengelolaan Pengaduan Masyarakat [F.24]

Kami mempunyai sistem pengaduan masyarakat apabila ditemukan masalah, risiko, dan/atau kerugian yang terjadi akibat operasional Perseroan. Penyampaian pengaduan disampaikan ke departemen QHSE guna melakukan verifikasi lapangan dan tindak lanjut sebagai upaya perbaikan. Dalam 3 tahun terakhir, Perseroan dan Entitas Anak tidak menerima pengaduan dari masyarakat. Hal ini menunjukkan penerapan aspek K3L serta operasional Perseroan dilakukan dengan baik.

Community Complaint Management Mechanism [F.24]

We have a community complaint system if any problems, risks, and/or losses are found due to the Company's operations. Incoming complaint is forwarded to the QHSE department in order to conduct field verification and follow-up as a remedial effort. In the last 3 years, the Company and Subsidiaries have not received any complaints from the community. This shows that OHSE aspects and the Company's operations are carried out well.

